



Transactional Banking Fees 2025-2026

LetsGo Basic & Senior Citizens Basic Banking Account	
Card Fees	
Debit Card Annual Fee	N\$0.00
Debit Card Replacement	N\$140.00
Re-Issue New Pin	N\$7.10
ATM Fees	
ATM Balance Inquiry	N\$4.80
Counter Withdrawal	3% of amount Min: N\$61.66 Max: N\$1755.60 Senior citizens aged 60+ get two free in-branch withdrawals per month with the amount not exceeding N\$1600.
Withdrawal at other Bank ATM	N\$ 5.00 plus N\$13.00 per N\$500 with a maximum of N\$35.00 0 - N\$ 500.00 = N\$ 17.77 N\$ 501.00 - N\$ 1000.00 = N\$ 30.31 N\$ 1001.00 - N\$ 1500.00 = N\$ 35.00 >N\$ 1500.00 =N\$35.00
Other Fees	
Monthly Service Fee	N\$0.00
External Debit Order Transaction Fee	N\$21.95
Internal Debit Order Transaction Fee	N\$9.41
Unpaid Stop Order	1.5% of value (Min N\$6.55 and Max N\$200.00)
Unpaid Debit Order	1.5% of value (Min N\$6.55 and Max N\$200.00)
Instant Pay (NRTC)	N\$20.00
EFT 3rd Party Payments (ENCR)	N\$5.85
Branch EFT (Internal)	N\$94.00
Branch EFT (External)	1% of transfer value (Min N\$116.50 and Max N\$585.00)
Dormant Reactivation	N\$0.00
Stop Order Transaction fee	N\$21.95
Bank confirmation fee	N\$0.00
POS Purchase Fee	N\$4.70
Stop Payments (Recalls)	N\$100.00
USSD Fees	
Internal Transfer Beneficiary	N\$4.70
External Fund Transfers	N\$4.70
Airtime purchase	N\$1.67
Bill payments	N\$4.70
Wallet transfers	0 - N\$500.00 = N\$11.00 N\$501.00 - N\$1000.00 = N\$20.90 N\$1001.00 - N\$1500.00 = N\$27.69 N\$1501.00 - N\$5000.00 = N\$33.00

LetsGo & Senior Citizens Account	
Card Fees	
Debit Card Annual Fee	N\$58.00
Debit Card Replacement	N\$162.00
Re-Issue New Pin	N\$11.40
ATM Fees	
ATM Balance Inquiry	N\$4.80
Counter Withdrawal	3% of amount Min: N\$61.66 Max: N\$1755.60 Senior citizens aged 60+ get two free in-branch withdrawals per month with the amount not exceeding N\$1600.
Withdrawal at other Bank ATM	N\$ 5.00 plus N\$13.00 per N\$500 with a maximum of N\$35.00 0 - N\$ 500.00 = N\$ 17.77 N\$ 501.00 - N\$ 1000.00 = N\$ 30.31 N\$ 1001.00 - N\$ 1500.00 = N\$ 35.00 >N\$ 1500.00 =N\$35.00
Other Fees	
Monthly Service Fee	N\$0.00
External Debit Order Transaction Fee	N\$29.26
Internal Debit Order Transaction Fee	N\$9.41
Unpaid Stop Order	1.5% of value (Min N\$6.55 and Max N\$200.00)
Unpaid Debit Order	1.5% of value (Min N\$6.55 and Max N\$200.00)
Instant Pay (NRTC)	N\$20.00
EFT 3rd Party Payments (ENCR)	N\$5.85
Branch EFT (Internal)	N\$94.00
Branch EFT (External)	1% of transfer value (Min N\$116.50 and Max N\$585.00)
Dormant Reactivation	N\$23.00
Stop Order Transaction fee	N\$24.04
Bank confirmation fee	N\$20.00
POS Purchase Fee	N\$6.79
Stop Payments (Recalls)	N\$100.00
USSD Fees	
Internal Transfer Beneficiary	N\$5.50
External Fund Transfers	N\$5.50
Airtime purchase	N\$2.60
Bill payments	N\$4.70
Wallet transfers	0 - N\$500.00 = N\$11.00 N\$501.00 - N\$1000.00 = N\$20.90 N\$1001.00 - N\$1500.00 = N\$27.69 N\$1501.00 - N\$5000.00 = N\$33.00